

BitPay Visa Prepaid Card Privacy Policy - Please Read Carefully

By viewing or using this site you agree that you have read and accepted this privacy policy (as amended and posted on this site from time to time) and our terms of use as set out on the site (of which this privacy policy forms part). You may only use this site if you consent to the uses of your personal data being made as are set out in this privacy policy and if you agree to be bound by our terms of use and, where relevant, the Wave Crest Holdings terms and conditions.

Introduction

In this privacy policy the expressions "we" and "us" mean Wave Crest Holdings Ltd. We take your privacy seriously and this Privacy Policy explains the steps we take to ensure information about you is kept secure and confidential. This privacy policy sets out details of the personal data we collect about our customers and how we may use that information.

Why we collect your personal data

If you apply for services or an account with us at our website or through an agent you will be required to provide us with sufficient personal data in order to verify your identity as required by law. Over time, as your business activity with us increases, we may require you to provide additional information to us for the purpose of further verifying your identification.

Once you are a registered customer with an account with us, we may use your personal data for the purposes of:

- a) allowing you to make certain payments using our products
- b) verifying that you are the account holder if you contact Customer Support (for reasons of security, you will be asked for some of the details you provided during the registration process)
- c) informing you of any service related changes affecting your use of our products
- d) contacting you to ask whether you are interested in obtaining a new product or service
- e) for crime and fraud detection and prevention
- f) collecting any amounts due from you

In connection with your request to open an account with us you authorize us and any other companies or agencies authorized by us to carry out credit checks and fraud prevention checks with one or more licensed credit reference and fraud prevention agencies and you authorize us to retain a record of the search. We may also share the information which you provide to us with our affiliates or third parties for administration, data storage or processing purposes.

We may disclose your information to other companies owned or controlled by us, including their respective partners, agents and sub-contractors, for any of the above purposes. In addition, we may disclose your information as may be required by law, regulation or legal proceedings. Your information will not be given or sold to any outside organization for its use in marketing without your consent.

Consent

By registering your details with us, you also consent to our using and/or disclosing your personal data for the following purposes:

To selected third parties for the purposes of providing and operating our services; and
Providing or arranging for third parties to provide customer care/help desk facilities (which may involve disclosing your information to third parties solely for those purposes).

In providing our service to you we may be required to transmit your personal data to 3rd parties located outside the EEA in countries, which do not have the same standards of protection for personal data as Gibraltar. By registering your personal data with us, you agree to such transfer and use of your personal data. We will at all times ensure that 3rd parties to whom your data is transferred have committed that they will comply with our data protection standards by putting in place a contract to ensure your information is adequately protected.

Use of cookies

To optimize your experience at our website, we use cookies, which is a piece of information stored on your PC about your visits recording your personal online preferences. You may elect to disable cookies and as a result some of the services may not operate the same as if you were to have the cookie function enabled.

Maintaining your account data

As a registered customer, you have the ability to log onto your account using your username and password. Once you have logged in, you have the ability and obligation to maintain the accuracy of your personal data. If you update your data, you authorize us to re-verify the accuracy of this personal data. Keeping your account current will assist us in compliance matters and ensure you have more accurate access to your account.

Security and Data Retention

We secure your personal data and protect it from unauthorized access, use or disclosure. We secure your personal data on our servers in a controlled, secure environment, protected from unauthorized access, use or disclosure. All personal information is transmitted to other Web sites through the use of Secure Socket Layer (SSL) encrypted protection. We will retain your information for a reasonable period or as long as the law requires.

Accessing and Updating

You are entitled to see the information held about you and you may ask us to make any necessary changes to ensure that it is accurate and kept up to date. If you wish to do this, please contact us. We are entitled by law to charge a reasonable fee to meet our costs in providing you with details of the information we hold about you.

Changes to Privacy Policy

We may change this policy from time to time in order to keep up with market demands and regulation. Please visit this page for updated policies.

About Us

Wave Crest Holdings Limited is an e-money institution licensed with the Financial Services Commission of Gibraltar. Our registered office is at G5 Cornwall's Centre, Cornwall's Lane, Gibraltar. If you would like to contact us please do so at:

Wave Crest Holdings Limited

World Trade Center, Suite 516,
6 Bayside Road, Gibraltar GX11 1AA
Tel: +350 200 62692 | Fax: +350 200 63049 | e-mail: info@wavecrest.gi

If you have a question specifically regarding Data Protection, please direct your inquiry to our Data Protection Officer via email with the Subject Line "Data Protection Officer" to colin.piri@wavecrest.gi